

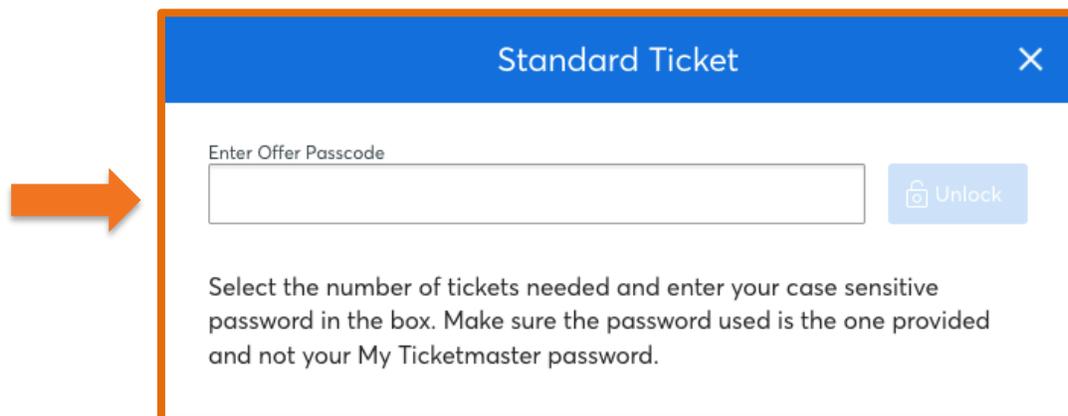
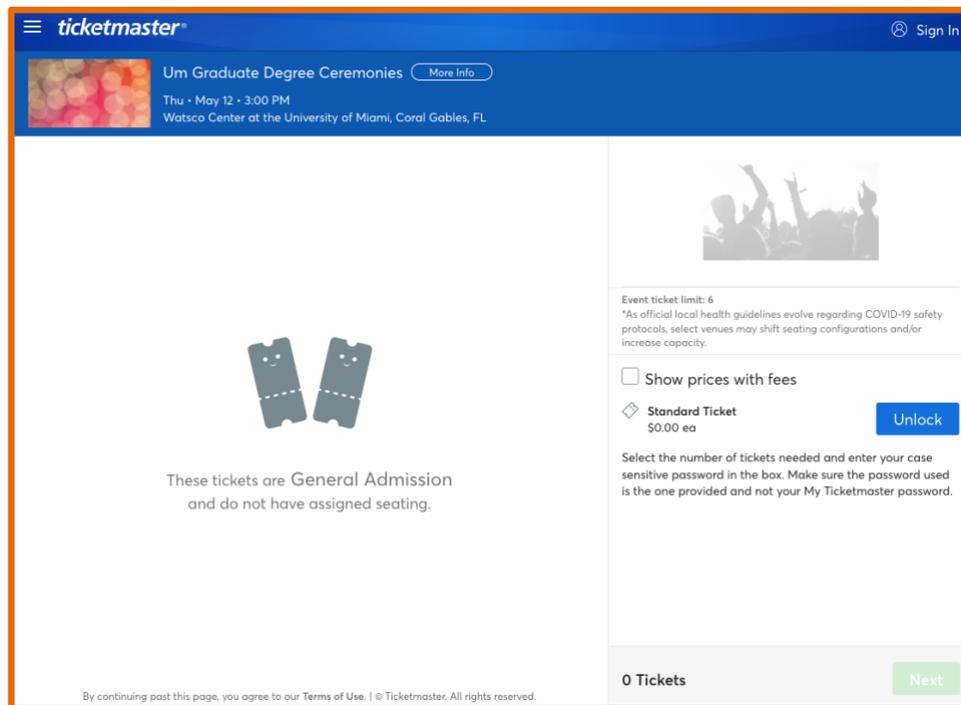
# Step-by-Step Guide: Ordering Commencement Tickets

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## How to Reserve Your Mobile Guest Tickets

1. Click **Unlock** and then enter your **UM ID, aka C#**, in the **Enter Offer Passcode** pop-up screen to get started. ([Click here to view your UM ID.](#))



# Step-by-Step Guide: Ordering Commencement Tickets

2. Select up to six tickets, then click **Next**.

The screenshot shows the Ticketmaster interface for the event 'Um Graduate Degree Ceremonies' on Thursday, May 12, at 3:00 PM at the Watsco Center at the University of Miami. The page displays two blue tickets with a 'General Admission' label. On the right, there is a selection panel with a 'Standard Ticket' for \$0.00 each, a quantity of 6, and a 'Next' button. Two orange arrows point to the ticket quantity and the 'Next' button.

ticketmaster® Sign In

Um Graduate Degree Ceremonies [More Info](#)

Thu · May 12 · 3:00 PM  
Watsco Center at the University of Miami, Coral Gables, FL

These tickets are General Admission  
and do not have assigned seating.

Event ticket limit: 6  
\*As official local health guidelines evolve regarding COVID-19 safety protocols, select venues may shift seating configurations and/or increase capacity.

Show prices with fees

Offer unlocked!

Standard Ticket  
\$0.00 ea

6

Select the number of tickets needed and enter your case sensitive password in the box. Make sure the password used is the one provided and not your My Ticketmaster password.

6 Tickets [Next](#)

By continuing past this page, you agree to our [Terms of Use](#). | © Ticketmaster. All rights reserved.

The screenshot shows a loading screen with a white box containing a blue checkmark icon and the text 'Sit tight, we're securing your Verified Tickets...'. Below the box, the text 'These tickets are General Admission and do not have assigned seating.' is visible on the left, and 'Select the number of tickets needed and sensitive password in the box. Make sure is the one provided and not your My Tick' is visible on the right.

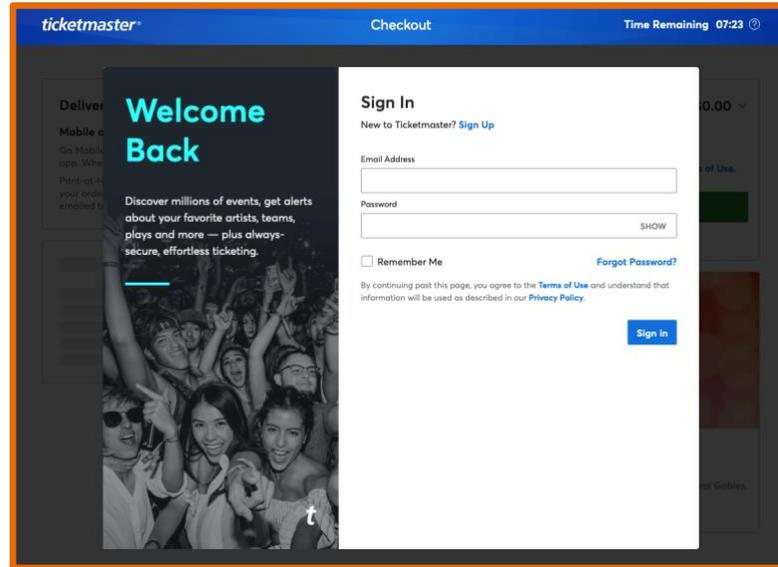
Sit tight, we're securing your Verified Tickets...

These tickets are General Admission  
and do not have assigned seating.

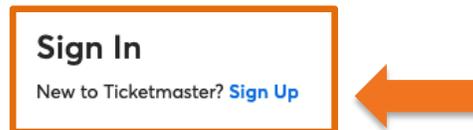
Select the number of tickets needed and  
sensitive password in the box. Make sure  
is the one provided and not your My Tick

# Step-by-Step Guide: Ordering Commencement Tickets

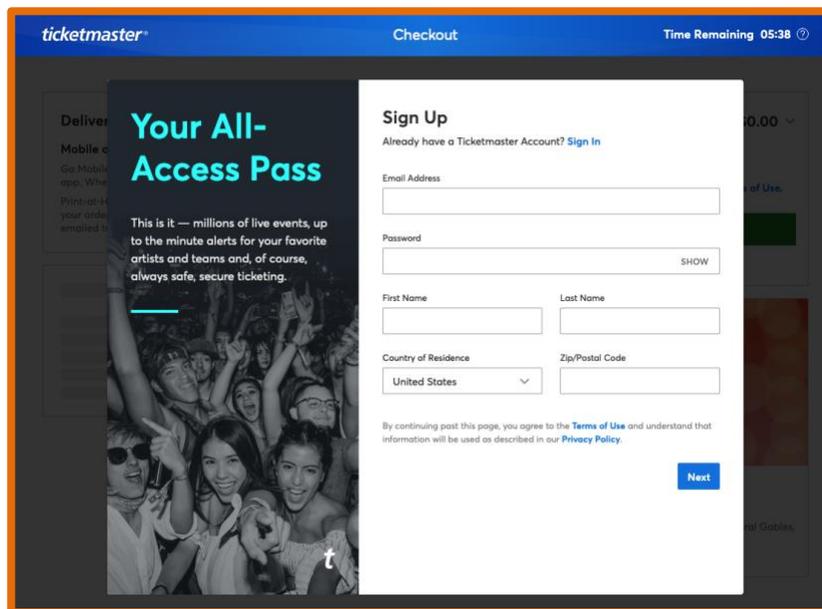
3. Sign into Ticketmaster.



4. If you *do not* already have a Ticketmaster account, please select **Sign Up** to create a new account.

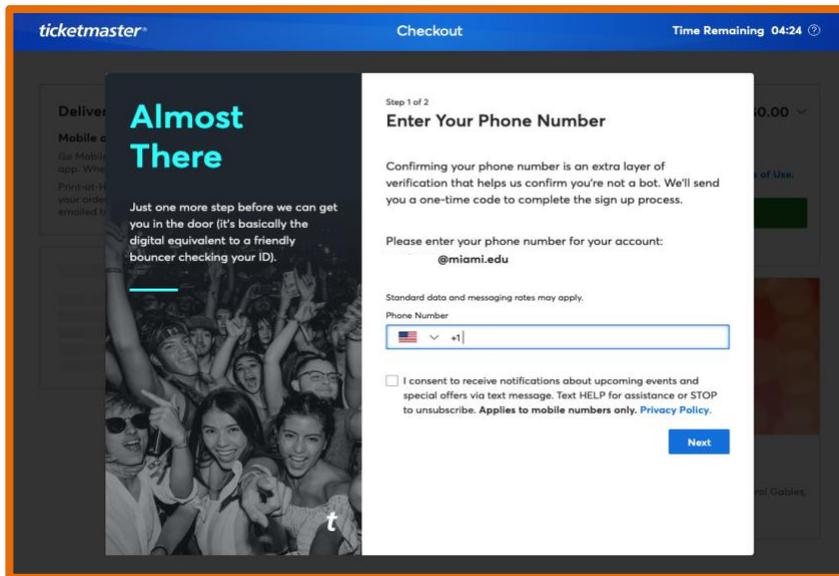


5. If you are signing up, enter your personal information, then click **Next**.



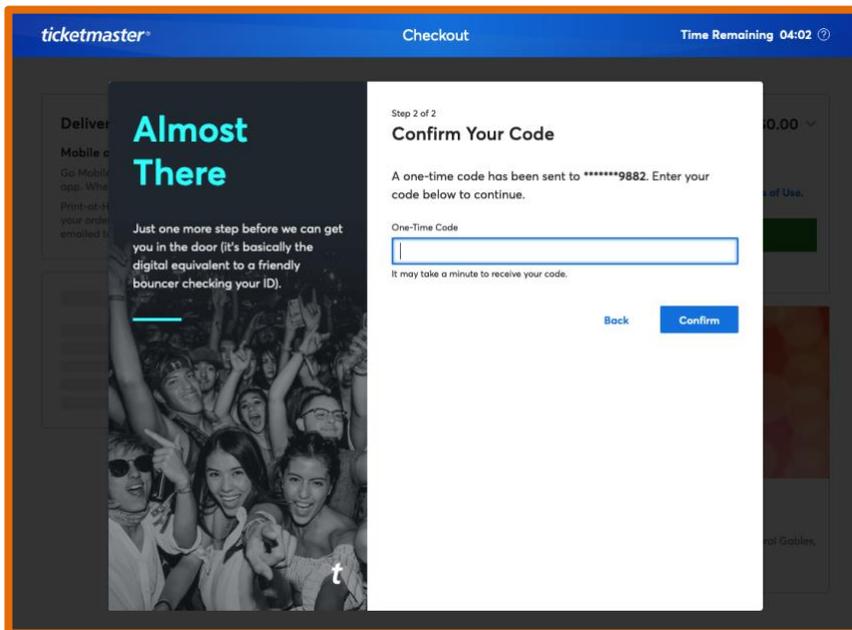
# Step-by-Step Guide: Ordering Commencement Tickets

6. Enter your phone number to receive a confirmation code, then click **Next**.



The screenshot shows the Ticketmaster checkout interface. At the top, the 'ticketmaster' logo is on the left, 'Checkout' is in the center, and 'Time Remaining 04:24' is on the right. On the left side, there is a promotional banner titled 'Almost There' with a photo of a crowd and the text: 'Just one more step before we can get you in the door (it's basically the digital equivalent to a friendly bouncer checking your ID)'. The main content area is titled 'Step 1 of 2 Enter Your Phone Number'. It includes a confirmation message: 'Confirming your phone number is an extra layer of verification that helps us confirm you're not a bot. We'll send you a one-time code to complete the sign up process.' Below this, it asks to 'Please enter your phone number for your account:' with the email address '@miami.edu' displayed. A 'Phone Number' input field is provided with a country selector (USA) and a '+' sign. A checkbox for consent to receive notifications is present, along with a 'Next' button.

7. Verify your identity by entering the one-time code sent to your phone and click **Confirm**.



The screenshot shows the Ticketmaster checkout interface at the 'Step 2 of 2 Confirm Your Code' stage. The top navigation and the 'Almost There' promotional banner are identical to the previous screenshot. The main content area is titled 'Step 2 of 2 Confirm Your Code'. It states: 'A one-time code has been sent to \*\*\*\*\*9882. Enter your code below to continue.' Below this is a 'One-Time Code' input field. A note indicates 'It may take a minute to receive your code.' At the bottom of the form, there are 'Back' and 'Confirm' buttons.

## Step-by-Step Guide: Ordering Commencement Tickets

8. Enter your information in the payment section. Please note, *there is no cost associated with reserving tickets*. Once complete, confirm you have read the Terms of Use, and click **Place Order**.

ticketmaster® Checkout Time Remaining 03:25

**Delivery**  [Change](#)

**Mobile or Print-at-Home - Free**

Go Mobile: Your phone's your ticket. Locate your tickets in your account - or in your app. When you go mobile, your tickets will not be emailed to you or available for print.

Print-at-Home: Log into your account from a computer - not a phone or tablet. From your order, view and print your tickets. When you print-at-home, your tickets will not be emailed to you.

**Payment**

First and Last Name

Country

Address  [+ Add Unit # / Address Line 2](#)

City  State

Postal Code  Phone Number

**Total** \$0.00

\*All Sales Final - No Refunds

I have read and agree to the current [Terms of Use](#).

**Place Order**

\*Exceptions may apply, see our [Terms of Use](#).

**Um Graduate Degree Ceremonies**

Thu · May 12, 2022 · 3:00 PM  
Watsco Center at the University of Miami - Coral Gables, Florida  
6 Tickets - Sec GENADM

9. Congratulations! Your ticket reservation is complete.

ticketmaster® Find millions of live experiences Concerts Sports More Help

**Your Order is Complete**

Ticketmaster Order Number: 27-34779/FL

you're going to Um Graduate Degree Ceremonies

Thank you for your purchase:

Avoid paying full price for tickets! Capital One Shopping automatically applies available coupons to your shopping cart. It's 100% free. Quit wasting money — try it now. [Privacy Policy](#)

Powered by Rakit - [Privacy Policy](#) | Ticketmaster® [Privacy Policy](#)

**Um Graduate Degree Ceremonies**  
Sec GENADM

Thu · May 12, 2022 · 3:00 PM  
Coral Gables, Florida — Watsco Center at the University of Miami

**Tickets**

Order #:   
Delivery: Mobile or Print-at-Home

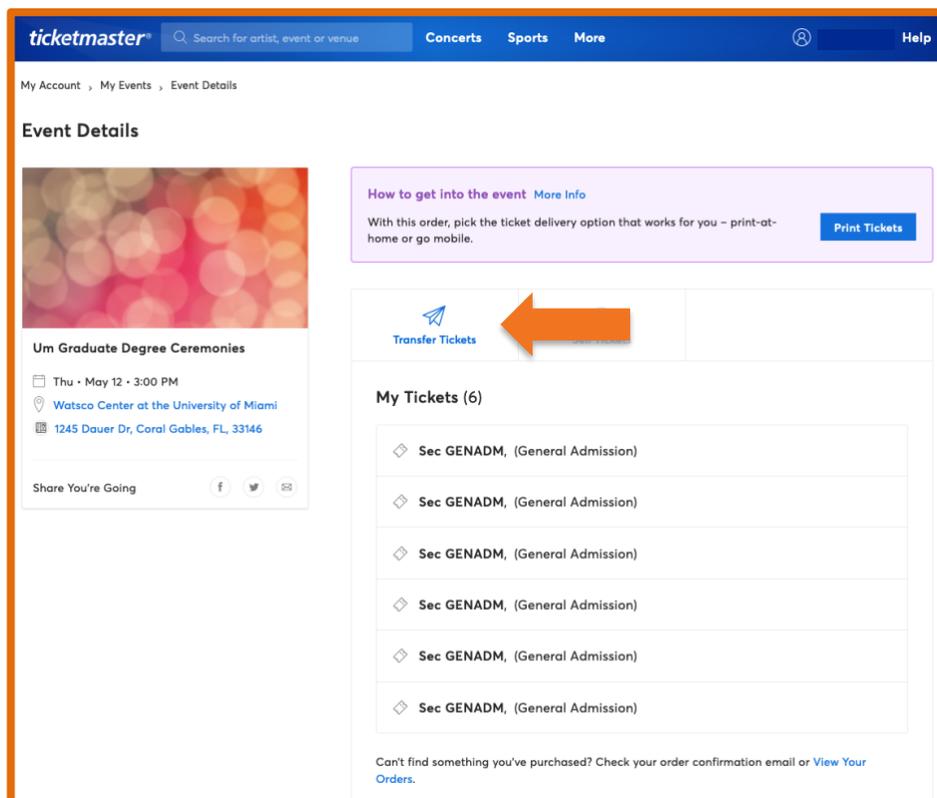
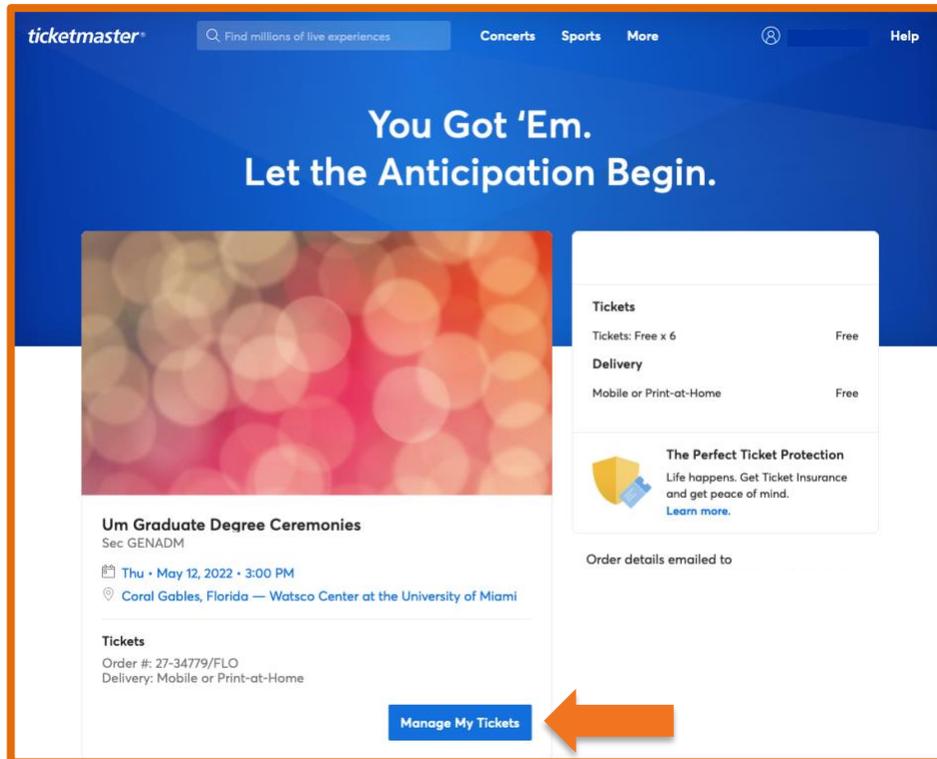
**The Perfect Ticket Protection**  
Life happens. Get Ticket Insurance and get peace of mind. [Learn more.](#)

Order details emailed to

# Step-by-Step Guide: Ordering Commencement Tickets

## How to Transfer Your Guest Tickets

*Optional:* If you need to transfer tickets to another person, first click **Manage My Tickets** and then select **Transfer Tickets**.



# Step-by-Step Guide: Ordering Commencement Tickets

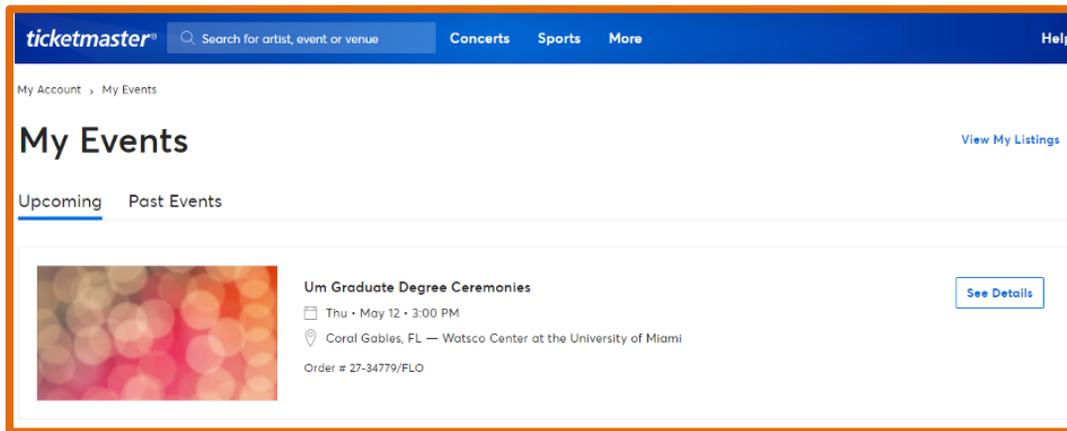
## How to Print or Download Your Guest Tickets

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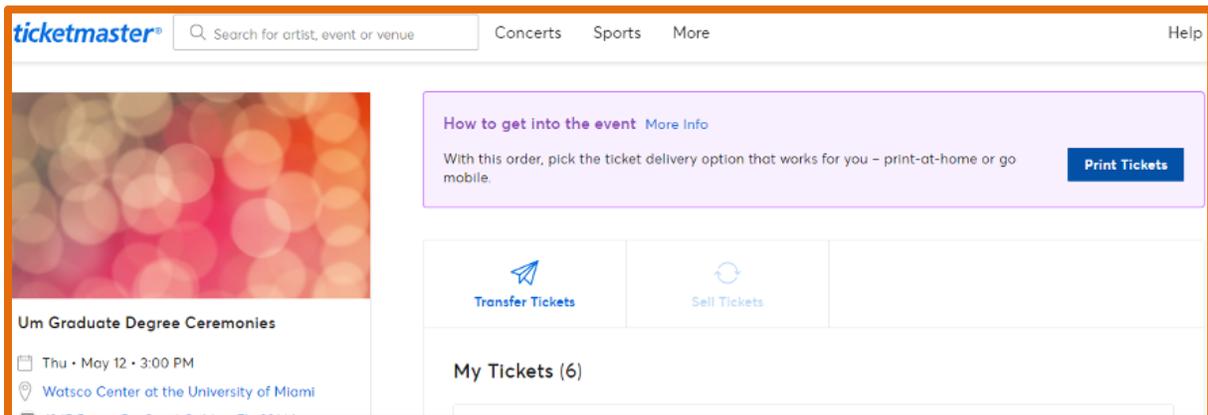
You can either print your tickets via the Ticketmaster site's desktop computer version or download mobile tickets via your phone.

### Desktop Computer Version

When logged into Ticketmaster, click **See Details** next to the event information.



Click **Print Tickets** to access your tickets.



# Step-by-Step Guide: Ordering Commencement Tickets

Your printable tickets will display on screen.

**This is your ticket.**  
Present this entire page at the event.



<b>ISSUED TO</b>	<b>SECTION</b>	<b>ROW</b>	<b>SEAT</b>
<b>ORDER NUMBER</b>			

UC0512E	GENADM GEN ADM ADULT	EUC0512E
0.00	GENERAL ADMISSN 0.00	TAX 0.00
GENADM	UM COMMENCEMENTS	CN 10877
CA 7X	GRADUATE DEGREE CEREMONIES	GENADM
0601002	WATSCO CENTER AT UM	CAS11ZIP
ZIP1835	1245 DAUER DR. C. GABLES	1060
A 9APR2	THU MAY 12 2022 3:00 PM	A 0.00
		1002

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This ticket is a revocable license to attend the event listed on the front of the ticket and is subject to the full terms found at www.ticketmaster.com. Such license may be revoked without refund for noncompliance with terms. Unlawful sale or attempted sale prohibited. Tickets obtained from unauthorized sources may be invalid, lost, stolen, or counterfeit and if so are void. This ticket may not be resold for an amount in excess of the face value of the ticket without the written consent of issuer. Maximum resale restrictions may apply, e.g. PK, greater of \$5 or 25% of ticket price plus tax, NY. If venue seats more than 5,000 persons, ticket may not be resold within 1,500 feet from the physical structure of this place of entertainment under penalty of law. In the event a legal baseball game is not played, ticket may be exchanged for same price seat for either: (a) rescheduled game, if any, or, if applicable, (b) any home game within 12 months of original game, if available. Complimentary tickets not exchangeable or redeemable for any benefit offered to tickets with a dollar value. TIME, OPPONENT, ROSTERS AND DATE SUBJECT TO CHANGE. This ticket may not be used for advertising, promotion or other trade purposes without the written consent of issuer. Applicable taxes are included. Holder assumes all risks occurring before, during or after event, including injury by any cause, and releases management, facility, league, participants, clubs, artists, their representatives and personnel, Ticketmaster, and their respective affiliates and representatives from any related claims.

Take care of your ticket, as it can't be replaced if lost, stolen or destroyed, and is valid only for event and seat printed on ticket.

**SHARE IT!**  
POST. TAG. INTERACT. SNAP.

 @WATSCOCENTER   
  /WATSCOCENTER  
 @WATSCOCENTER   
  WATSCOCENTER

**Important Instructions:**

- The barcode only allows one entry per scan.
- Unauthorized duplication or sale of this ticket may prevent your admittance to the event.

Keep this ticket in a safe place as you would money or regular tickets. Ticketmaster® is not responsible for any inconvenience caused by unauthorized duplication. In the event that duplicate copies appear, the Facility reserves the right to refuse entry to all ticket holders and may credit the original purchaser the face value which will constitute full remuneration. The event date and time is subject to change without notice.



Thank you for choosing TicketFast®.

# EXAMPLE

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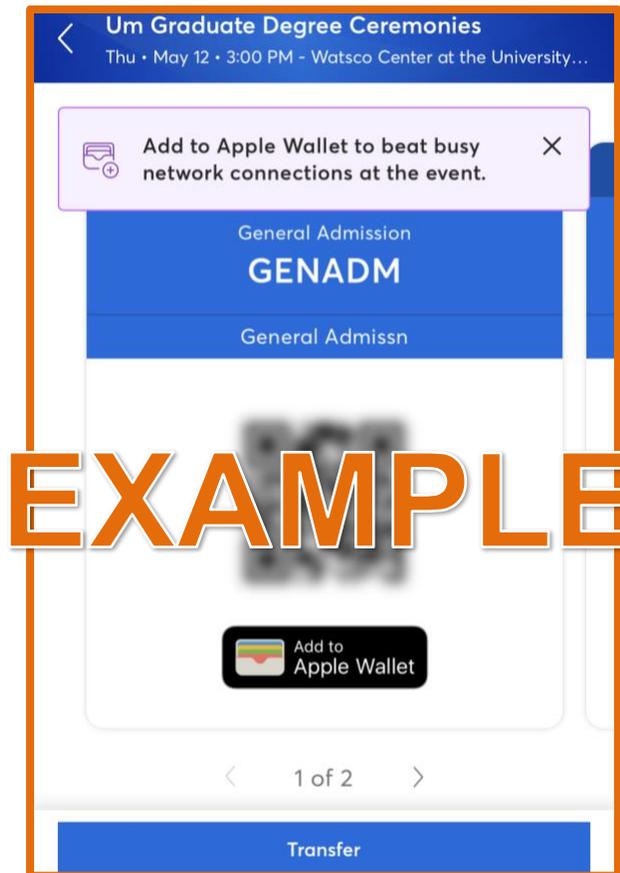
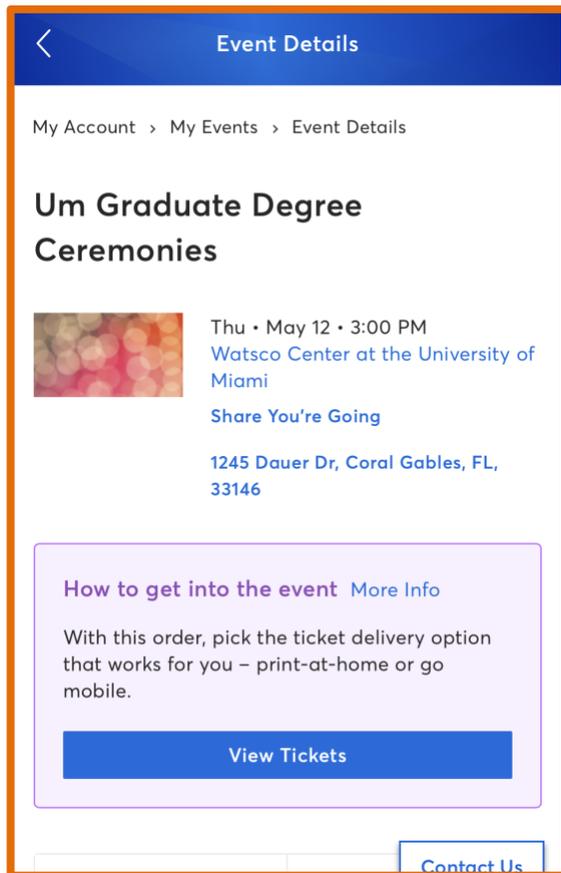
# Step-by-Step Guide: Ordering Commencement Tickets

## Mobile Version

When logged into Ticketmaster on your mobile phone, click **See Details** next to the event information.

Click **View Tickets**. The next screen will display your mobile tickets.

To ensure you have your tickets available with or without a network connection, it is suggested to take screenshots of the QR code. If available, you can choose to add the tickets to your phone's wallet.



# Step-by-Step Guide: Ordering Commencement Tickets

## Troubleshooting

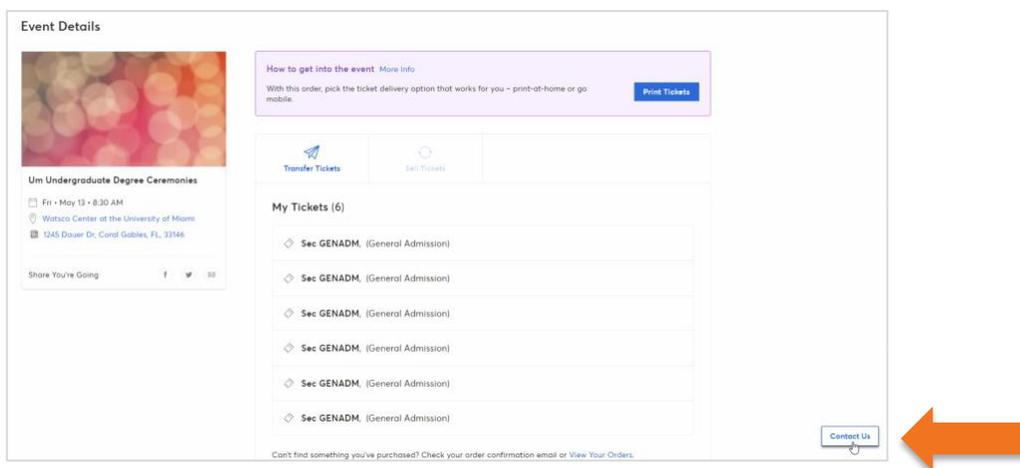
If you do *not* receive your tickets confirmation via email, please search your inbox/spam folder for "Ticketmaster;" otherwise, contact Ticketmaster Fan Support\* via email to have them re-sent.

If you cannot access Ticketmaster, please follow the steps below:

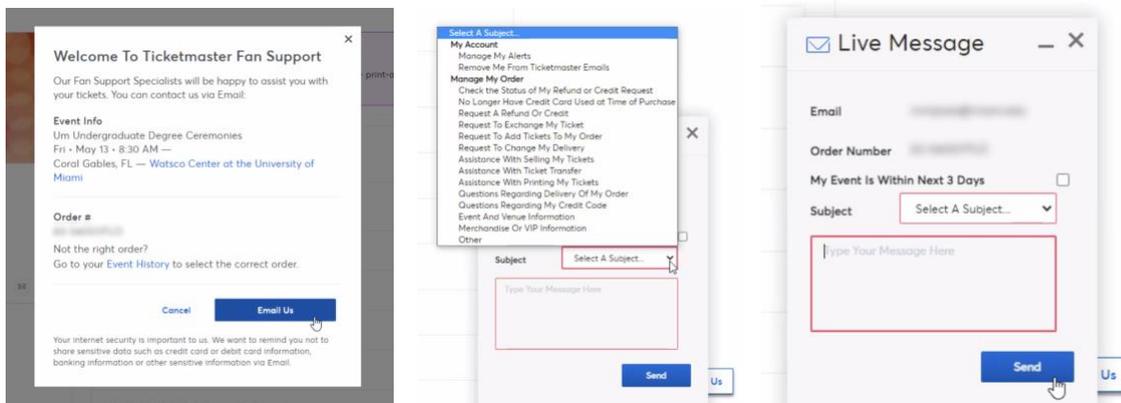
- 1) Ensure that your C# is correct ([Click here to view your UM ID.](#))
- 2) Make sure that you are selecting your designated ceremony.
- 3) If you still do not have access, please email [commencement@miami.edu](mailto:commencement@miami.edu) with your first and last name, email (miami.edu), C#, and your designated ceremony date and time.

\*For reference, see sample screengrab below on how to contact Ticketmaster Fan Support:

- When logged into Ticketmaster, click the **Contact Us** button located on the bottom right of the screen.



- A pop-up support window will appear. Click **Email Us**, then select a subject, type your support message, and click **Send**.



## Watsco Center Box Office

The Watsco Center box office will open from 8:30 a.m. to 5 p.m. on Wednesday, May 11, 2022 and Thursday, May 12, 2022; and from 7 a.m. to 7 p.m. on Friday, May 13, 2022.

For more information, contact the Watsco Center: <https://watscocenter.com/contact/>